

QUICK USER GUIDE

LUNA CHAT

CHAT COMPANION DESIGNED
FOR ELDERLY CARE



1st

HOW TO GIVE LUNA YOUR WIFI?

Step 1 : Press **3 times** of the **ON/OFF Button**;
Until you heard “Enter the Wifi configuration
mode”

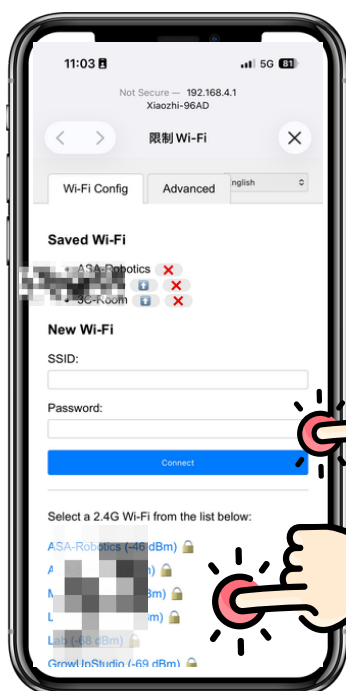
Step 2 : Use your **smartphone**, open the
setting, click the “**WIFI**” ; connect to
“Modulink-xxxx” ; where xxxx is part of the
device ID.

Step 3 : Open a web browser while connected
to “**Modulink-xxxx**”; it will bring you to a wifi
setup page;

Step 4 : **Select your 2.4G Wifi from the list
below**

Step 5 : Enter the **wifi password**, and click
“connect” ;

Step 6 : After reboot, the LUNA CHAT is ready
to talk with you.



2

Enter your wifi
password

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Select your 2.4G Wifi
from the list below



HOW TO WAKE UP LUNA ?

Note: The wake-up words may differ depending on the device; please consult the supplier for the specific wake-up words.



Hey, Luna
Hi, Luna
Hello, Luna



Press to **Start Talk** or **Interrupt** while Luna is talking



Hold 3 seconds to power ON/OFF

Volume UP

Volume DOWN



Double Press to Toggle AEC (Voice Interrupt)

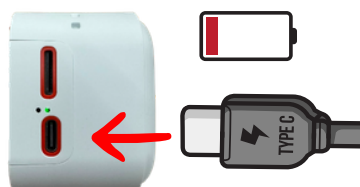
- When **AEC is ON**, you can interrupt Luna at any time while it is speaking.
- We recommend **turning OFF AEC** in noisy environments.

(Note: AEC mode is available only on select models.)

CONTACT US!

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When power is running low



If you see low battery sign, plug in power adaptor with "USB Type C" (Not included)

Any USB adaptor with 5V 2A is good enough.



Disclaimers

- 1. Cognitive Assessment Disclaimer:** LUNA is intended for companion and general engagement purposes only and is not a substitute for professional healthcare or psychological evaluation. Caregivers and family members are advised to consult a qualified medical professional or healthcare provider to evaluate whether the user's cognitive abilities and mental status are suitable for operating and interacting with this device safely.
- 2. Medical Disclaimer:** LUNA is designed as a companion and wellness support tool. It is not a substitute for professional medical advice, diagnosis, or treatment. Users experiencing medical emergencies should contact emergency services immediately. Emotion detection and health monitoring features are supportive in nature and should not replace professional healthcare assessments.
- 3. Data Privacy & Security:** All user data is encrypted and handled in accordance with applicable data protection regulations. Detailed privacy policies and data handling procedures will be provided upon implementation.
- 4. Warranty & Support:** Standard warranty terms, technical support, and maintenance agreements are available and will be outlined in the service contract. Customized solutions may have tailored support arrangements based on project scope.

Note:

- 1. Advanced Features & Integration:** Certain advanced features, including CRM connectivity, electronic health records synchronization, and caregiver portal functionalities, require integration with existing IT systems. These features are available on a project basis and may involve customization to meet specific customer requirements. Integration scope, timeline, and costs will be determined during consultation.
- 2. Product Customization:** The physical appearance, interface design, and hardware specifications of LUNA may be subject to modification based on client customization requests and project-specific requirements. Final product design will be confirmed during the implementation phase.
- 3. Network Requirements:** LUNA requires a stable Wi-Fi or cellular data network connection to access cloud-based AI services, deliver real-time updates, and enable remote monitoring features. Basic offline functionality may be limited. Network connectivity quality directly impacts performance and responsiveness.

Enquiries

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